

Frequently Asked Questions

How many times can I send a gift in a BenefitPay application?

Unlimited. However, it must not exceed BD 950.

How can I view the full message when I receive a gift?

The user has to tap on the card to view the full message.
The tap zone covers the entire card container.

How can I view the transaction details of my gift?

From the **transaction history**.

Where will my gift be stored if I press on unwrap later?

It will be kept in the **transaction history**.

Can I send a gift to multiple people at the same time?
Like the multi send service?

No, you can only send gifts individually.

Can I send more than BD 1,000?

No, the amount must not exceed BD 950.

How many times can I use the free gift card? (if available)

Unlimited. However, it must not exceed BD 950.

Can we send shared gift from multi sender?

No, you can send the gift from one user only, and later you can use the split bill feature.

Can I hide the sender's name?

No, sender name will be shown.

Can I send a customized message along with the gift card?

Yes, as long as it does not exceed the allowed character count.

Will the total amount, including gift card fee, VAT and gifting amount, be debited directly from my bank account?

Yes.

Is the receiver going to receive the gift immediately?

Yes, as the amount will be deposited into the receiver's account within a maximum of 30 seconds.

Is there a maximum and minimum limit for the gift card amount?

You can send a gift with a minimum amount of **BHD 0.100** and a maximum of **BHD 950**.

What is the range of the gift card fees?

From **BHD 0.165** to **BHD 0.330**, **VAT inclusive**.